

UPMC HEALTH PLAN

Where you belong.

Instructions to Search for a Hospital or Facility

This search tool allows you to find information about hospitals or facilities in the UPMC Health Plan Network. The information displayed is:

- Obtained through reports to UPMC Health Plan from the participating hospitals and facilities or
- Verified through nationally recognized accrediting entities by UPMC Health Plan at the time a hospital or facility is initially credentialed with UPMC Health Plan and, at a minimum, every three (3) years thereafter.

This information is updated weekly in an effort to provide our members and providers with useful information about the UPMC Health Plan provider network. We hope you find this information helpful in making decisions about your health care.

You may use this search tool to do the following:

- Locate a hospital or facility, near your home, work, or other convenient location.
- Determine if a hospital or facility is in your benefit plan (Commercial, Medicare, Medical Assistance, Children's Health Insurance Program).
- Obtain a hospital or facility address, telephone number, and a category listing of services they provide.

To Find a Hospital or Facility:

1. Begin by selecting the "Find a Provider" tab;
2. Select "Find a Hospital or Facility" on the left hand side;
3. Select your benefit plan;
4. Enter a name, city and/or zip code.

Hospital or Facility Location Information:

This website tool will search for hospitals or facilities according to the city or zip code information you enter. The more specific you are in your search, the more precise the listing of hospitals or facilities will be.

You may input any combination below to search by location:

- City, county, state, and/or zip code
- City and/or state
- County only
- Zip code only

You may also search for a hospital or facility by entering the full name or partial spelling of the hospital or facility. For example, type in “Jeff” for Jefferson Regional Medical Center.

Distance Selection:

A zip code is required for all distance searches. You can additionally search by how far you are willing to travel to a hospital or facility. The mileage options include 5, 10, 15, 20, 25, and 30 miles.

Tips for conducting a hospital or facility search:

If too many hospitals or facilities meet the criteria you have selected, you may narrow down your search by picking more specific criteria. For example, if you first selected “No Preference” when you were looking for a lab in a particular hospital or facility, you could go back and select the “Services Available” feature and then indicate “Lab” in the drop down selection box.

If you are looking for a particular hospital or facility by name and did not find the hospital or facility or do not know the correct spelling of the hospital or facility name, you can enter the first few letters of the name of the hospital or facility to search. For example, for UPMC Montefiore you could type in “Mon.”

To narrow down the search for the correct geographical area, it is best to enter the zip code.

To learn more about a hospital or facility included in your search results, double-click on its name to review details such as telephone number, address, facility type, a listing of services it offers, and accreditation status. UPMC Health Plan recognizes the following two common hospital accreditation programs: Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and the American Osteopathic Association (AOA). JCAHO accreditation is a nationally recognized symbol of quality reflecting an organization’s commitment to meeting and maintaining certain performance standards. To retain JCAHO accreditation, an organization must undergo an on-site survey conducted by a JCAHO survey team at least every three (3) years. AOA’s Healthcare Facilities Accreditation Program (HFAP) is also a nationally recognized program that conducts accreditation surveys for health care facilities that provide osteopathic services.

Disclaimer

The information reported on this website is based on the information given to UPMC Health Plan from the participating provider and/or verified by accrediting or certifying entities. This information is subject to change without notice. UPMC Health Plan updates this information on a weekly basis in an effort to provide its members and providers with useful information to make decisions about health care providers. Limitations may include, but are not restricted to, that some information is self-reported by the provider and is not verified by UPMC Health Plan, or the user may not be accessing the most

current information which was correct at the time of collection. UPMC Health Plan recommends that you confirm the information provided on the website by calling the provider you have selected prior to receiving care. UPMC Health Plan is not responsible and is not liable for any claim or loss resulting from the information used on this website.