

PROVIDER QuickTip

54



All electronic healthcare claims received on or after May 23, 2008, that do not have a provider NPI number listed will be DENIED.



In the very near future, healthcare providers, health plans and clearinghouses will be required to use the National Provider Identifier (NPI) number as the **ONLY** provider identifier in electronic health care claims and other transactions. **Legacy Dual Strategy ENDS May 22, 2008.**

Electronic claims received at the Department of Public Welfare (DPW,) on or after May 23, 2008, will require an NPI number in the primary provider fields (billing, rendering and ancillary.) Claims with legacy numbers reported in the primary provider fields will be **DENIED**. Legacy numbers reported in the secondary provider fields will no longer be used to assist in identifying the provider if the reported NPI is invalid or not registered with DPW. If you have not yet obtained an NPI number, you will be unable to submit electronic claims to DPW. If you have obtained an NPI number but have not registered it with DPW, your electronic claims will **DENY**.

Beginning May 12, 2008, the 271 Eligibility Response will return the message: "Providers, with the exception of atypical providers, are reminded that they must use their NPI number beginning May 23, 2008, in the 270 transaction. 270 transactions without a valid NPI number will be rejected."

Providers who do not register NPI numbers by May 22, 2008, put themselves at serious risk of not being able to complete the full NPI registration and validation tasks required by DPW. This will result in claim payment denials. TAKE ACTION NOW!

Need more information on obtaining or registering your NPI#?

Go to: [NPI Registration](#)

Not sure if your NPI# is registered with DPW? You can verify via ePEAP at:
[ePEAP](#)

For further details and instructions on checking the status of your NPI number, go to the PA PROMISe Provider Internet ePEAP User Manual at:
[User Manual](#)

For additional information go to the PROMISe™ Web site at <http://promise.dpw.state.pa.us>.
Check the Department of Public Welfare's Web site often at www.dpw.state.pa.us