

# *“The Team Approach to Care Coordination”*

## UPMC Health Plan 2009 Fall Meeting Series

### Overall Goal:

*The Dialogue Events are a forum for health care professionals to discuss and exchange ideas that will enhance patient care in a way that both promote and incorporate the Patient Centered Medical Home concept leading to better management of patients for all areas of their health care needs.*

### Objective: At the conclusion of the program attendees will be able to:

- ▶ Describe and illustrate the benefits of working as an integrated team.
- ▶ Examine and evaluate current approaches to care coordination in their office setting.
- ▶ Identify areas of opportunity for change in an effort to enhance a team approach toward managing patient care.
- ▶ Incorporate changes into physician practice that encourage patient centered coordination of care and services.
- ▶ Fully understand upcoming benefit changes and ICD-9 coding information.

### Who Should Attend?

- ▶ Physicians
- ▶ Practice Office Staff
- ▶ Health Care Administrators

### Continuing Education Credit (CEU)

- ▶ Participants can receive continuing education credit: **1.5 contact hours.**
- ▶ Other health care professionals are awarded **0.1 Continuing Education Units CEU's.**

### Dates & Locations:

<b>Tuesday, October 27, 2009</b>	Pittsburgh Marriott North (Cranberry) 8:30am - 12pm, Registration & Breakfast @ 8am
<b>Wednesday, October 28, 2009</b>	Allegheny College Campus Center, 301 & 302 12:30pm - 4pm, Registration & Lunch @ 12pm
<b>Thursday, October 29, 2009</b>	Waynesburg University Conference Room 104 8:30am - 12pm, Registration & Breakfast @ 8am
<b>Tuesday, November 3, 2009</b>	University of Pittsburgh Johnstown @ The Conference Center 8:30am - 12pm, Registration & Breakfast @ 8am
<b>Wednesday, November 4, 2009</b>	Holiday Inn Monroeville 8:30am - 12pm, Registration & Breakfast @ 8am

### **Register by Friday, October 23<sup>rd</sup>**

email: [MyPartnersProgram@upmc.edu](mailto:MyPartnersProgram@upmc.edu)

Please include:

- ✓ The date and location
- ✓ Your practice name
- ✓ Your email address
- ✓ The names of each staff member who will attend

*Questions? Contact your Physician Account Executive (PAE) or Network Manager.*