



UPMC Dental Advantage

UPMC Health Plan has a long history of providing members with high-quality benefit plans, robust provider networks, and unparalleled customer service. The tradition continues with UPMC Dental Advantage. UPMC Dental Advantage offers Basic, Standard, and Premium plan models, plus access to a vast network of dentists. The plan is designed to encourage regular preventive care and foster open communication between patients and dentists regarding recommended treatment plans.

Advantages

All plans are PPOs, so there is no need to select a primary dentist.

- There are no waiting periods and no denial of coverage or benefits because of a pre-existing dental condition.
- Prior authorization is not required for major services.
- No ID card is required. To receive services, members will provide the dentist's office with some basic demographic information and the name of their employer.
- Our outstanding Health Care Concierge team can answer questions about all benefits purchased through UPMC Health Plan — at one number.
- Members have access to benefits and information for all products through MyHealth OnLine, our secure member website.

For care outside Pennsylvania



UPMC Dental Advantage has partnered with DenteMax

to provide a national network of providers for members residing or traveling outside Pennsylvania. DenteMax providers are also available inside Pennsylvania in specific counties. Please visit www.upmchealthplan.com for more information.

Enhanced benefits

- One additional cleaning for members who are pregnant during the course of pregnancy
- Increased coverage for non-surgical periodontal treatment, including the topical application of fluoride, for adults with a history of surgical periodontal treatment
- Coverage for microbial tests and brush biopsies
- Class I Diagnostic and Preventive services, such as cleanings, exams, and x-rays, do not count toward the benefit maximum in most plans, which leaves more benefit dollars for other covered dental procedures

Continuity of benefits

If a UPMC Dental *Advantage* member or covered dependent is undergoing orthodontic or other dental treatment on the effective date of his or her UPMC Dental *Advantage* coverage, this is how benefits will be transitioned:

- Fixed bridgework, crowns, inlays, and onlays are covered by UPMC Dental *Advantage* only if initiation of treatment and preparation of teeth and placement of teeth occurs after the member is covered under the UPMC Dental *Advantage* plan. Otherwise, the prior dental carrier is responsible for the claim.
- UPMC Dental *Advantage* reimburses endodontic work based on completed date of service. If the work is completed prior to the effective date of UPMC Dental *Advantage* coverage, the prior dental carrier is responsible for the claim. Otherwise, the claim will be covered by UPMC Dental *Advantage*.
- UPMC Dental *Advantage* distributes the lifetime orthodontic benefit throughout the course of the treatment for eligible members. The payment schedule is determined based on the banding date and the estimated length of treatment (benefits may be prorated). If orthodontic treatment is already in progress on the effective date of UPMC Dental *Advantage* coverage, the orthodontist will still receive the remainder of the maximum lifetime benefit from the UPMC Dental *Advantage* plan. Members will not lose benefits by switching dental plans.
- Not all plans under UPMC Dental *Advantage* cover orthodontia.

Predetermination

UPMC Dental *Advantage* encourages, but does not require, members to seek predetermination for major services, such as crowns and bridges. A predetermination gives members and their dentist an advance estimate of the benefit and how much of the cost may be the member's responsibility. Providers may submit predeterminations electronically.

Predeterminations are not a guarantee of payment. Payment is based on the member's eligibility and plan benefits on the date services are rendered.

Pediatric Dental Services are covered in compliance with requirements under the Affordable Care Act for members of group plans for members of group plans up to the age of 19. Eligible members can find details in their Pediatric Dental EHB Rider. This is a summary of the features of the UPMC Dental *Advantage* options. If there are any differences between the information provided in this summary and the plan documents, the plan documents will govern. All UPMC Dental *Advantage* benefits are subject to the definitions, limitations, and exclusions set forth in the plan documents.

For more information about specific plan information, members should refer to their employer-specific plan documents.

**For more information, call
1-888-383-UPMC (8762) or
contact your producer.**

UPMC HEALTH PLAN

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